

TERMS & CONDITIONS OF HIRE

A) CHECK YOU AGREE TO THESE TERMS:

1. One person from HotTubsHire.com will deliver and collect. You must provide at least one fit and able adult to help move the hot tub. If no help is possible please let us know in advance. Re-delivery is chargeable.
2. You will be shown the spa controls. Full instructions and a help line number is provided.
3. The hot tub needs about 8 to 12 hours to heat up for first use. This process can be accelerated if we use a hot water tap.
4. It is your responsibility to keep the water clean and safe, and behave safely see (H).

B) CHECK YOU ARE HAPPY TO LOOK AFTER THE WATER:

1. We supply water treatments for the duration of the hire. We advise testing and treating the tub twice a day, this is very important to prevent infections. We supply you with easy to follow instructions, a recording sheets and chemical starter kit.

C) CHECK THAT THE HOT TUB CAN BE ROLLED INTO POSITION:

1. On delivery and collection day ensure there is parking and access for a van & trailer.
2. The hot tub can go through most standard doorways (as long as there's no corners to swing around). The hot tub is 1800mm x 740mm deep.
4. If the planned route includes steps, rough or dirty ground, gravel, slopes or any other challenges please let us know before arrival.

D) CHECK WHERE YOU WILL POSITION THE HOT TUB:

1. A debris free, flat area of 3m squared (8ft) is required to be able to site the hot tub safely. This can either be on a patio, lawn or decking if it's been built strong. An existing patio is usually a good choice.
2. If placing on decking make sure the deck can cope with the weight: The filled hot tub is about 950Kg (not including people in and around the tub).
4. A grass area is not ideal but if level boards can be put down (customer's responsibility) to prevent mud.
5. Most hot tubs are used outdoors. However if you plan to have the tub indoors please plan for splashed water and how a heavy hot tub will affect your floor.



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E) CHECK YOU ARE HAPPY WITH THE PAYMENT TERMS:

1. We require a non-returnable booking deposit to be paid, bank transfer is preferred although other methods are available (please contact us if you don't do online banking).
2. If for any reason the hire is cancelled or cannot proceed (for example the hot tub cannot fit into your garden or there is nowhere suitable for it) then the booking deposit might be retained by HotTubsHire.com.
3. The balance will be required, paid by the same method as the deposit, 7 working days before the hire start date unless agreed previously with hottubshire.com.
4. Any costs relating to the terms in **(A)**, damage, loss, non-return or other expense incurred HotTubsHire.com might charge to the payment card used to pay the booking deposit (if this is the method of payment).

F) CHECK THE WATER SUPPLY & DRAINAGE:

1. Make sure you have a connected and working hose pipe ready to fill the hot tub. Please get in touch if this is a problem as we also have hose pipes and fitting for some taps.
2. Make sure we can drain out the hot tub to a point within 10 meters (drain or direct onto ground).

G) CHECK THE ELECTRICAL SUPPLY:

1. Check you have a suitable 13 Amp plug socket no more than 10m / 30 foot from the hot tub position. We will supply a connection lead with inline RCD. Please discuss with HotTubsHire if any concerns.
2. The plug socket must be in good condition and be able to supply a full 13 Amps.
3. Check how the cable will run from the socket to the hot tub. The tub stays on 24 hours per day so if the lead passes through a window it will need to stay open.

H) CHECK FOR SAFETY:

It is your responsibility to behave safely, ensure guests do too and maintain the spa water to prevent infection. **HotTubsHire.com accepts no liability for accidents, damage, loss or illness.**

1. Children should be supervised by a responsible adult at all times.
2. If in any doubt about using a hot tub consult your doctor: people with heart disease, circulatory problems, diabetes, or blood pressure problems should obtain their GP's advice before using a hot tub. Leave the hot tub if sleepy or uncomfortable.
3. IF PREGNANT: Soaking in hot water can cause foetal damage. Pregnant women should seek medical advice before using a hot tub.
4. Do not use the hot tub after drinking alcohol or drink alcohol while in the hot tub.
5. Do not bring glass into the hot tub area.



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6. Do not put any soaps or oils in the tub. This causes damage and causes a slip hazard.
7. Always attach the hot tub lid in position when not in use. This keeps in heat and helps prevents accidents.
8. Do not allow anyone to put their head below water level, there is a risk of hair entrapment and drowning. Long hair should be securely tied up.
9. Do not climb on the spa sides or on the spa lid as damage and injury could occur.
10. Do not jump or dive into hot tub.
11. WATER ATTRACTS CHILDREN: do not allow them unsupervised access.

Disclaimer

Please read through the Check List, pages 1 to 3 and sign below.

I hereby agree to abide by HotTubsHire.com terms and Conditions

Name:

Phone Numbers:

Signed:

Date:

The non-returnable deposit is ideally payable by bank transfer.
We can also accept credit or debit cards to confirm your booking date although there might be a small fee.



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